

Price list valid from 1 July 2018

## HEAT2/HEAT3 licenses

Academic institutions have 50% discount. Please use coupon "school" at checkout.

Please ask us for a quote if you cannot find your option in the list.

Sales are in Swedish Crowns (SEK). Approximate rate:

	0,12	0,10
	USD	EURO

### Perpetual licenses (one time fee)

#### HEAT2+HEAT3 package

New license	20 000 kr	\$2 400	€ 2 000
Upgrade	14 000 kr	\$1 680	€ 1 400
Extra user	14 000 kr	\$1 680	€ 1 400

#### HEAT2

New license	14 000 kr	\$1 680	€ 1 400
Upgrade	8 000 kr	\$960	€ 800
Extra user	8 000 kr	\$960	€ 800

#### HEAT3

New license	16 000 kr	\$1 920	€ 1 600
Upgrade	10 000 kr	\$1 200	€ 1 000
Extra user	10 000 kr	\$1 200	€ 1 000

### Annual subscription (yearly fee, upgrades included to newer versions)

#### HEAT2+HEAT3 package

1 user	8 000 kr	\$960	€ 800
2 users	12 000 kr	\$1 440	€ 1 200
3 users	16 000 kr	\$1 920	€ 1 600
5 users	20 000 kr	\$2 400	€ 2 000
10 users	30 000 kr	\$3 600	€ 3 000
>10 users: contact us for a quote			

#### HEAT2 or HEAT3

1 user	6 000 kr	\$720	€ 600
2 users	10 000 kr	\$1 200	€ 1 000
3 users	14 000 kr	\$1 680	€ 1 400
5 users	16 000 kr	\$1 920	€ 1 600
10 users	24 000 kr	\$2 880	€ 2 400
>10 users: contact us for a quote			

### Support (questions/answers via email)

HEAT2+HEAT3, 1 year	3 000 kr	\$360	€ 300
HEAT2 or HEAT3, 1 year	2 000 kr	\$240	€ 200

## EED licenses

Academic institutions have 50% discount. Please use coupon "school" at checkout.

Please ask us for a quote if you cannot find your option in the list.

Sales are in Swedish Crowns (SEK). Approximate rate:

	SEK	USD	EURO
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### Perpetual licenses (one time fee)

New license	18 000 kr	\$2 160	€ 1 800
Upgrade	12 000 kr	\$1 440	€ 1 200
Extra user	12 000 kr	\$1 440	€ 1 200

### Annual subscriptions (yearly fee, upgrades included to newer versions)

1 user	6 000 kr	\$720	€ 600
2 users	10 000 kr	\$1 200	€ 1 000
3 users	14 000 kr	\$1 680	€ 1 400
5 users	16 000 kr	\$1 920	€ 1 600
10 users	20 000 kr	\$2 400	€ 2 000
>10 users: contact us for a quote			

### Support (questions/answers via email)

1 year	2 000 kr	\$240	€ 200
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### "EED on the web"

Requires a perpetual or annual license of EED v4.

Subscription valid for one year.

100 simulations included	2 000 kr	\$240	€ 200
1000 simulations included	10 000 kr	\$1 200	€ 1 000

## **Terms**

Minor updates are always included in the price (e.g. HEAT2 10 will include 10.x updates).

Major upgrades are included in the price for annual licenses (e.g. HEAT2 10 will include upgrade to future version 11, etc.).

If a major upgrade comes within a month for a purchased perpetual version the upgrade is free. After one month, the upgrade costs according to the equation " $m/6 * \text{price}$ " where  $m$  is the difference between the purchase month and release month, e.g. an upgrade after 3 months from date of purchase will cost 50% (3/6) of the initial price.

A single user license may be installed on one PC. It should be used permanently on this PC, but can be deactivated in order to be moved to another PC. The software should first be deactivated on a PC if formatting of hard disk or OS upgrading is necessary.

Installation files are normally sent out by email within 1-2 days upon order.

The prices are subject to changes without notice.

## **Support**

Support is given via email. We normally answer within one day. Please note that the standard support covers features of the software and not simulation and evaluation of calculation results. However we can often provide this on a consultant basis.

## **School licenses**

A school license may be used for education and research. The school license also applies to research institutes. Upon order, please indicate in the comments field in the order form that it is a school license. Academic institutions have 50% discount on software.

## **Annual license subscription**

The yearly licenses are renewed and billed each year until a cancellation is made before the new term begins (we will ask every year if you want to continue before we send the new invoice).

## **Payment**

We accept payment by credit card, PayPal or bank transfer.

## **Activation and deactivation of software**

Internet connection is required for software activation and validation.

The license will be deactivated when the software is uninstalled via the control panel.

This will release one activation that can be used on a new machine by the same or by another user.

Activation on servers (VDI, VM, Terminals services, etc) requires an annual license subscription

## Blocon's Commitment to the General Data Protection Regulation (GDPR)

### Commitment Statement

The EU General Data Protection Regulation (GDPR) is the most significant piece of European privacy legislation in the last twenty years. It replaces the 1995 EU Data Protection Directive (European Directive 95/46/EC), strengthening the rights that EU individuals have over their data, and creating a uniform data protection law across Europe.

Blocon will comply with applicable GDPR regulations as a software. Some of our ongoing GDPR initiatives include:

- Evaluating how all data we collect is used, stored and accessed.
- Reviewing our internal policies and updating them as needed.
- Encouraging a culture of privacy protection through employee trainings.

### Personal Data Protection Policy

The information below shows what personal data that is collected and processed.

**Contact details:** When you become a customer by buying our software, we collect your contact information: Name, address, e-mail address, and company VAT number in some cases.

**Information about software:** We also save data about which of our software you order and use, such as license product keys.

**Support Tickets:** When you contact our support, we collect the information you provide us to help us with your case.

We will use the above data to communicate with you by sending out correspondence such as invoices, newsletters, and important information about software updates

#### How long will we save personal data?

We will save personal information as long as you are a customer using our software.

#### To whom do we provide personal information?

We will not sale or give away any data to third parties. However, upon request, we may, by law and authority decision, be required to provide certain personal data to, for example, the Police.

#### How do we protect your personal information?

We use industry standards to safely store, treat and communicate sensitive information such as personal information and passwords. For example, SSL / TLS, PGP, and one-way hash algorithms.

**You decide your personal information**

You decide on your own personal information. That is, you decide which tasks you want to leave and what processing of your personal information you approve and you can revoke your consent as you wish. However, note that we need some personal information to provide our services to you. If you choose to revoke your consent, this may mean that we can not provide all our services to you.

**How we process your personal information when you are no longer a customer**

When you terminate your account, we will remove all your personal information where there is no longer any purpose for further processing. We must however save data that is required by the accounting laws.