

Blocon's Commitment to the General Data Protection Regulation (GDPR)

May 5, 2018

Commitment Statement

The EU General Data Protection Regulation (GDPR) is the most significant piece of European privacy legislation in the last twenty years. It replaces the 1995 EU Data Protection Directive (European Directive 95/46/EC), strengthening the rights that EU individuals have over their data, and creating a uniform data protection law across Europe.

Blocon will comply with applicable GDPR regulations as a software vendor. Some of our ongoing GDPR initiatives include:

- Evaluating how all data we collect is used, stored and accessed.
- Reviewing our internal policies and updating them as needed.
- Encouraging a culture of privacy protection through employee trainings.

Personal Data Protection Policy

The information below shows what personal data that are collected and processed.

Contact details: When you become a customer by buying our software, we collect your contact information: Name, address, e-mail address, and company VAT number in some cases.

Information about software: We will save data about what software you order from us, such as license product keys.

Support Tickets: When you contact our support, we collect the information you provide us to help us with your case.

We will use the above data to

- complete the agreement with you
- communicate with you by sending out correspondence such as invoices, newsletters, and important information about software updates

How long will we save personal data?

We will save personal information as long as you are a customer using our software.

To whom do we provide personal information?

We will not sale or give away any data to third parties. However, upon request, we may, by law and authority decision, be required to provide certain personal data to, for example, the Police.

How do we protect your personal information?

We use industry standards to safely store, treat and communicate sensitive information such as personal information and passwords. For example, SSL / TLS, PGP, and one-way hash algorithms.

You decide your personal information

You decide on your own personal information. That is, you decide which tasks you want to leave and what processing of your personal information you approve and you can revoke your consent as you wish. However, note that we need some personal information to provide our services to you. If you choose to revoke your consent, this may mean that we can not provide all our services to you.

How we process your personal information when you are no longer a customer

When you terminate your account, we will remove all your personal information where there is no longer any purpose for further processing. We must however save data that is required by certain accounting laws.