HEAT2/HEAT3 licenses

Academic institutions have 50% discount on below prices (use coupon "school" at checkout).

Please ask us for a quote if you cannot find your option in the list.

Sales are in Swedish Crowns (SEK). Approximate rates for USD and EURO are shown below.
Please see xe.com for current exchange rate.

	SEK	0,093 USD	0,086 EURO
Approximate exchange rate to SEK: (Conversion rates updated May 18, 2024)			

Annual subscription for local named machines

Yearly fee, upgrades included to newer versions, see details below (*)

HEAT2+HEAT3 package	Per year		
1 user	10 000 kr	$930	€ 860
2 users	16 000 kr	$1 488	€ 1 376
3 users	20 000 kr	$1 860	€ 1 720
5 users	26 000 kr	$2 418	€ 2 236
10 users	38 000 kr	$3 534	€ 3 268
>10 users: contact us for a quote			

HEAT2 or HEAT3	Per year		
1 user	8 000 kr	$744	€ 688
2 users	12 000 kr	$1 116	€ 1 032
3 users	16 000 kr	$1 488	€ 1 376
5 users	20 000 kr	$1 860	€ 1 720
10 users	30 000 kr	$2 790	€ 2 580
>10 users: contact us for a quote			

Annual subscription for network floating license

Yearly fee, upgrades included to newer versions, see details below (*)

HEAT2+HEAT3 package	Per year		
1 concurrent user	20 000 kr	$1 860	€ 1 720
2 concurrent users	26 000 kr	$2 418	€ 2 236
3 concurrent users	30 000 kr	$2 790	€ 2 580
>3 concurrent users: contact us for a quote			

HEAT2 or HEAT3	Per year		
1 concurrent user	16 000 kr	$1 488	€ 1 376
2 concurrent users	22 000 kr	$2 046	€ 1 892
3 concurrent users	26 000 kr	$2 418	€ 2 236
>3 concurrent users: contact us for a quote			

Perpetual license
One time fee, upgrades to future versions are available for the upgrade price

HEAT2+HEAT3 package

New license	38 000 kr	$3 534	€ 3 268
Upgrade	28 000 kr	$2 604	€ 2 408
Extra user	28 000 kr	$2 604	€ 2 408

HEAT2 or HEAT3

New license	28 000 kr	$2 604	€ 2 408
Upgrade	18 000 kr	$1 674	€ 1 548
Extra user	18 000 kr	$1 674	€ 1 548

Support (questions/answers via email)
Can be purchased for both annual subscriptions and perpetual licenses

HEAT2+HEAT3, 1 year	4 000 kr	$372	€ 344
HEAT2 or HEAT3, 1 year	3 000 kr	$279	€ 258

EED licenses

Academic institutions have 50% discount on below prices (use coupon "school" at checkout).

Please ask us for a quote if you cannot find your option in the list.

Sales are in Swedish Crowns (SEK). Approximate rates for USD and EURO are shown below.
Please see xe.com for current exchange rate.

	SEK	0,093 USD	0,086 EURO
Approximate exchange rate to SEK: (Conversion rates updated May 18, 2024)	**SEK**	**USD**	**EURO**

Annual subscription for local named machines
Yearly fee, upgrades included to newer versions, see details below (*)

	SEK	USD	EURO
1 user	8 000 kr	$744	€ 688
2 users	12 000 kr	$1 116	€ 1 032
3 users	16 000 kr	$1 488	€ 1 376
5 users	20 000 kr	$1 860	€ 1 720
10 users	30 000 kr	$2 790	€ 2 580

>10 users: contact us for a quote

Annual subscription for network floating license
Yearly fee, upgrades included to newer versions, see details below (*)

	Per year		
1 concurrent user	16 000 kr	$1 488	€ 1 376
2 concurrent users	22 000 kr	$2 046	€ 1 892
3 concurrent users	26 000 kr	$2 418	€ 2 236

>3 concurrent users: contact us for a quote

Perpetual license
One time fee, upgrades to future versions are available for the upgrade price

	SEK	USD	EURO
New license	38 000 kr	$3 534	€ 3 268
Upgrade	24 000 kr	$2 232	€ 2 064
Extra user	24 000 kr	$2 232	€ 2 064

"EED on the web"
Subscription valid for one year (or until the number of simulations has been reached during that year)

	SEK	USD	EURO
500 simulations included	8 000 kr	$744	€ 688
2000 simulations included	10 000 kr	$930	€ 860

Support (questions/answers via email)
Can be purchased for both annual subscriptions and perpetual licenses

	SEK	USD	EURO
1 year	3 000 kr	$279	€ 258

Annual subscriptions details (*)

It is possible to choose between:

· A named (per-seat) license: this license can only be used by a single named person and installed on his/her computer.

· A floating license: this license can be shared between multiple people with the limit of one person using it at the same time per purchased user.

Named license
Named licenses can only be used by one specific person and installed on his/her own computer.
If you e.g. bought a license for 3 users you can only install, activate and use it on 3 machines.

To validate the correct use of the license, the sofware needs to be activated on the computer where it will be used. To activate, simply start the program and it will ask for your license key you've got in the order email. Internet access to connect to the license server is required.
Once activated, the program will check the license server from time to time (usually, every 90 days).
If it can't connect to the license server, it will keep working for a certain period of time (usually 14 days).
Once this period is over, it won't run anymore and will require access to the license server.
The following web sites should be accessible and white-listed on your router / proxy / firewall:
· http://www.wyday.com and https://www.wyday.com

The license will be deactivated when the software is uninstalled via the control panel
(this will release one activation that can be used on a new machine by the same or by another user).

Network floating license
Floating licenses can be shared between anyone within a company, with the limit of one person per purchased user running the software at the same time.

The floating license requires installation of a license server within your network and each client needs to be able to reach this server to get a lease. For more details about floating licenses, see
https://www.buildingphysics.com/download/floatinglicenses.pdf

Terms

Minor updates are always included in the price (e.g. HEAT2 10 will include 10.x updates).

Major upgrades are included in the price for annual licenses (e.g. HEAT2 10 will include upgrade to future version 11, etc.).

If a major upgrade comes within a month for a purchased perpetual version the upgrade is free. After one month, the upgrade costs according to the equation "m/6*price" where m is the difference between the purchase month and release month, e.g. an upgrade after 3 months from date of purchase will cost 50% (3/6) of the initial price.

A single user license may be installed on one machine. It should be used permanently on this PC, but can be deactivated in order to be moved to another PC. The software should first be deactivated on a PC if formatting of hard disk or OS upgrading is necessary.

Installation files are normally sent out by email within 1-2 days upon order.

The prices are subject to changes without notice.

Support

Support is given via email. We normally answer within one day. Please note that the standard support covers features of the software and not simulation and evaluation of calculation results. However we can often provide this on a consultant basis.

School licenses

A school license may be used for education and research. The school license also applies to research institutes. Upon order, please indicate in the comments field in the order form that it is a school license. Academic institutions have 50% discount on software.

Annual license subscription

The yearly licenses are renewed and billed each year until a cancellation is made before the new term begins (we will ask every year if you want to continue before we send the new invoice).

Payment

We accept payment by credit card, PayPal or bank transfer.

Activation and deactivation of software

Internet connection is required for software activation and validation.
The license will be deactivated when the software is uninstalled via the control panel.
This will release one activation that can be used on a new machine by the same or by another user.

Activation on servers (VDI, VM:s, Terminals services, etc) requires an annual license subscription.

Activation on virtual machines (VM)

Note that a perpetual license cannot be installed on a virtual machine (VM).
You need an annual subscription for this (desktop or floating license).

Some Windows-versions (such as 11) often install components that requires virtualization
that need to be disabled to get the perpetual license to work (but the annual license and
floating license will run on this without change).

If you have a perpetual license and update your OS you might get this error:
"You cannot activate inside a virtual machine or hypervisor. Please use a real computer."

This means that the software detects the machine as a VM and you need to disable
some components.

If "Hyper-V" is enabled on your machine then the software will detect this as a VM
(because of the way Hyper-V works the "host" machine is still running as a virtual machine).

Do this to check if Hyper-V is enabled:
Go to "Programs and Features" in the control panel and click "Turn Windows features on or off".
Then uncheck "Hyper-V", press OK. Then the wizard will ask you to restart your computer.
Do that. After that HEAT2/HEAT3/EED will probably detect the computer as a real computer.

If this does not work check that Intel's hypervisor is disabled in the BIOS. Also try to disable
Virtualization Technology in the BIOS (it may be named "Virtualization-Based Security"
or something like this depending on the manufacturer).

If it still does not work disable the core isolation memory integrity feature. Select Start,
enter 'Core Isolation' in the taskbar, and select Core Isolation from the list of results to open
the Windows security app. On the Core isolation page, turn off the toggle for Memory integrity.
You might need to restart your device. (If you cannot do this for security reasons you need
the annual subscription.)

If you still need to install on a VM and have an old perpetual license we can do I do a trade in
for conversion to an annual desktop license or network floating license, contact us for a quote.

VM above includes: Virtual Machines, Virtual desktop infrastructure (VDI), Hypervisor,
Sandbox or "Container" (e.g. Docker, etc.).

Commitment Statement

The EU General Data Protection Regulation (GDPR) is the most significant piece of European privacy legislation in the last twenty years. It replaces the 1995 EU Data Protection Directive (European Directive 95/46/EC), strengthening the rights that EU individuals have over their data, and creating a uniform data protection law across Europe.

Blocon will comply with applicable GDPR regulations as a software. Some of our ongoing GDPR initiatives include:

- Evaluating how all data we collect is used, stored and accessed.
- Reviewing our internal policies and updating them as needed.
- Encouraging a culture of privacy protection through employee trainings.

Personal Data Protection Policy

The information below shows what personal data that is collected and processed.

Contact details: When you become a customer by buying our software, we collect your contact information: Name, address, e-mail address, and company VAT number in some cases.

Information about software: We also save data about which of our software you order and use, such as license product keys.

Support Tickets: When you contact our support, we collect the information you provide us to help us with your case.

We will use the above data to communicate with you by sending out correspondence such as invoices, newsletters, and important information about software updates

How long will we save personal data?
We will save personal information as long as you are a customer using our software.

To whom do we provide personal information?
We will not sale or give away any data to third parties. However, upon request, we may by law be required to provide certain personal data to authorities.

How do we protect your personal information?
We use industry standards to safely store, treat and communicate sensitive information such as personal information and passwords. For example, SSL / TLS, PGP, and one-way hash algorithms.

You decide your personal information

You decide on your own personal information. That is, you decide which tasks you want to leave and what processing of your personal information you approve and you can revoke your consent as you wish. However, note that we need some personal information to provide our services to you. If you choose to revoke your consent, this may mean that we can not provide all our services to you.

How we process your personal information when you are no longer a customer

When you terminate your account, we will remove all your personal information where there is no longer any purpose for further processing. We must however save data that is required by the accounting laws.

Bank details:
NORDEA BANK SVERIGE AB
Smålandsgatan 17
105 71 Stockholm
Sweden
SWIFT ADDRESS: NDEASESS
IBAN: SE9895000099601800680058   *(You can pay to our account in SEK or EUR.)*

Company details:
BLOCON AB
Fiscal number: 556831-6508
Our VAT-number is SE556831650801

Address:
BLOCON AB Nordmannavägen 96
SE-224 75 Lund
Sweden